



حوار أبوظبي بين الدول الآسيوية المرسلية والمستقبلة للعمالة  
Abu Dhabi Dialogue among the Asian Labor-Sending and Receiving Countries

# The Comprehensive Information and Orientation Programme

**GFMD Side Event:** *“Inter-Regional Partnerships on the Governance of Labour  
Migration: two Abu Dhabi Dialogue Initiatives”*  
Tuesday 19 January 2021 | 10:00 – 11:00 CET

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The UN Migration Agency



# Presentation

Overview

The CIOP Toolkit

Piloting CIOP

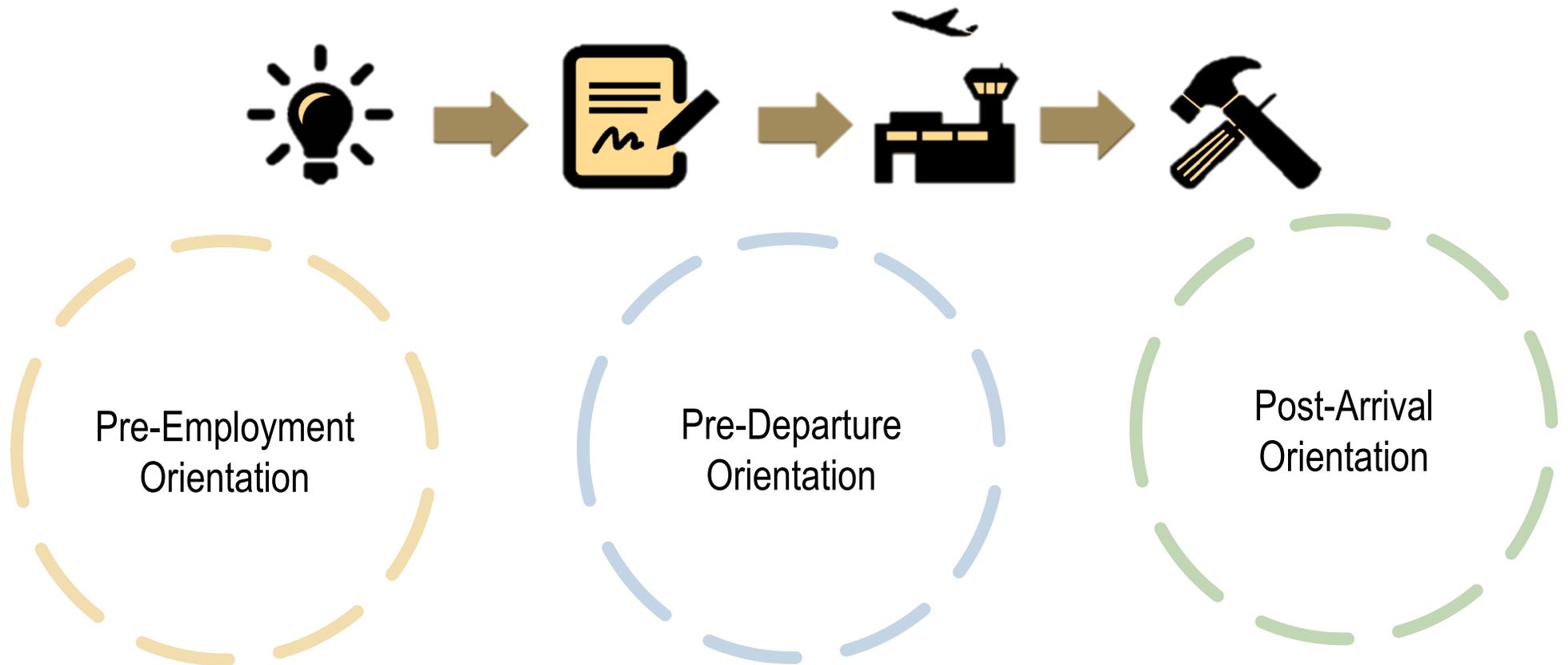
Global Pandemics  
and Orientation

Benefits of the  
CIOP Approach

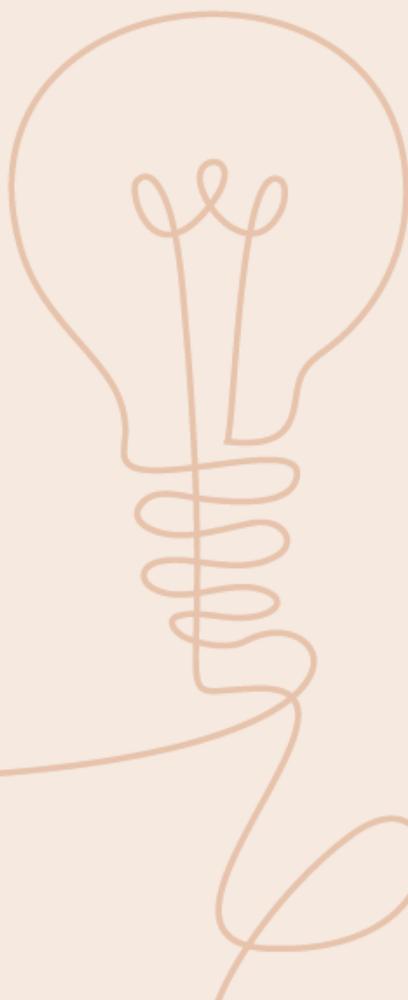


# Overview | Introducing CIOP

*Tailored orientations for prospective and current foreign workers throughout the labour migration life cycle, harmonized between Countries of Origin and Countries of Destination*



# Overview | CIOP Principles



**Tailored** to specific countries, industries and points in the labour migration process

**Timely** to ensure that participants are receiving accurate information at the right point in their journey

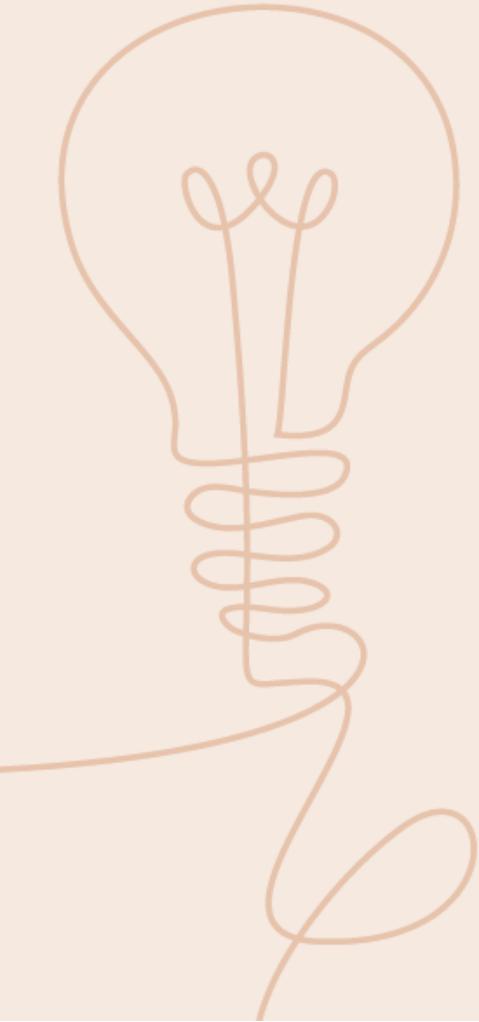
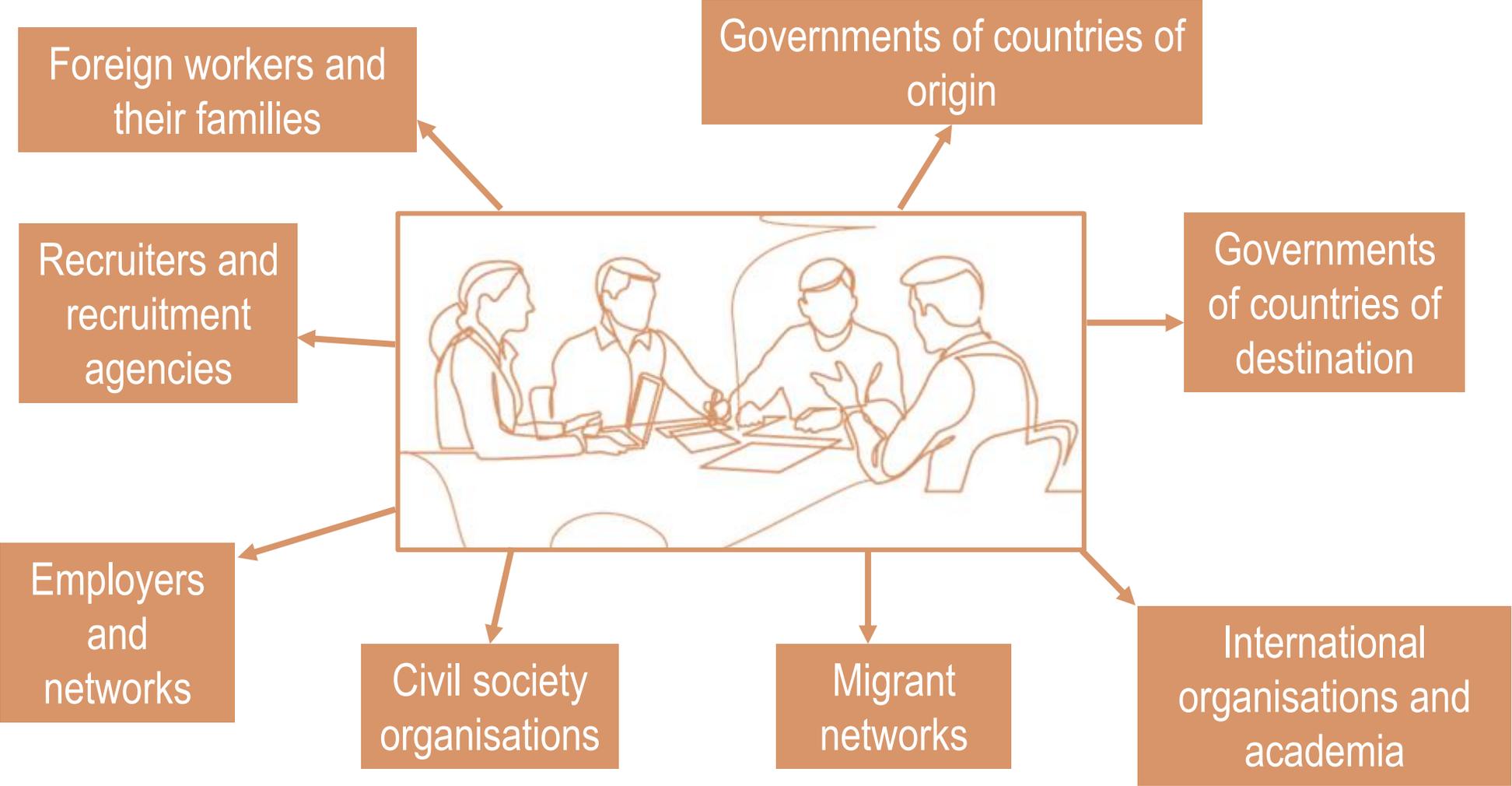
**Multi-Stakeholder approach** in the design and implementation of CIOP

**Responsive** to the informational needs of different participants

**Harmonized** between countries of origin and destination

**Partnerships** are the basis of CIOP to always include updated, accurate and standard information

# Overview | Stakeholders



# The CIOP Toolkit

The CIOP Toolkit is a repository of resources, reports, tools and guidance for stakeholders looking to conceptualize, design, develop and monitor CIOP orientations.



**Background  
Reports**



**Regional Guides**



**Trainers  
Manuals and  
Training Material**



**Pilot**



# The CIOP Toolkit | Background Reports



- Comprehensive multi-country mapping exercise
- Delivery mechanisms and modalities
- Needs assessment and analysis
- Key recommendations and conclusions

- Forms and governance
- Content
- Delivery mechanisms
- Monitoring
- Analysis
- Recommendations

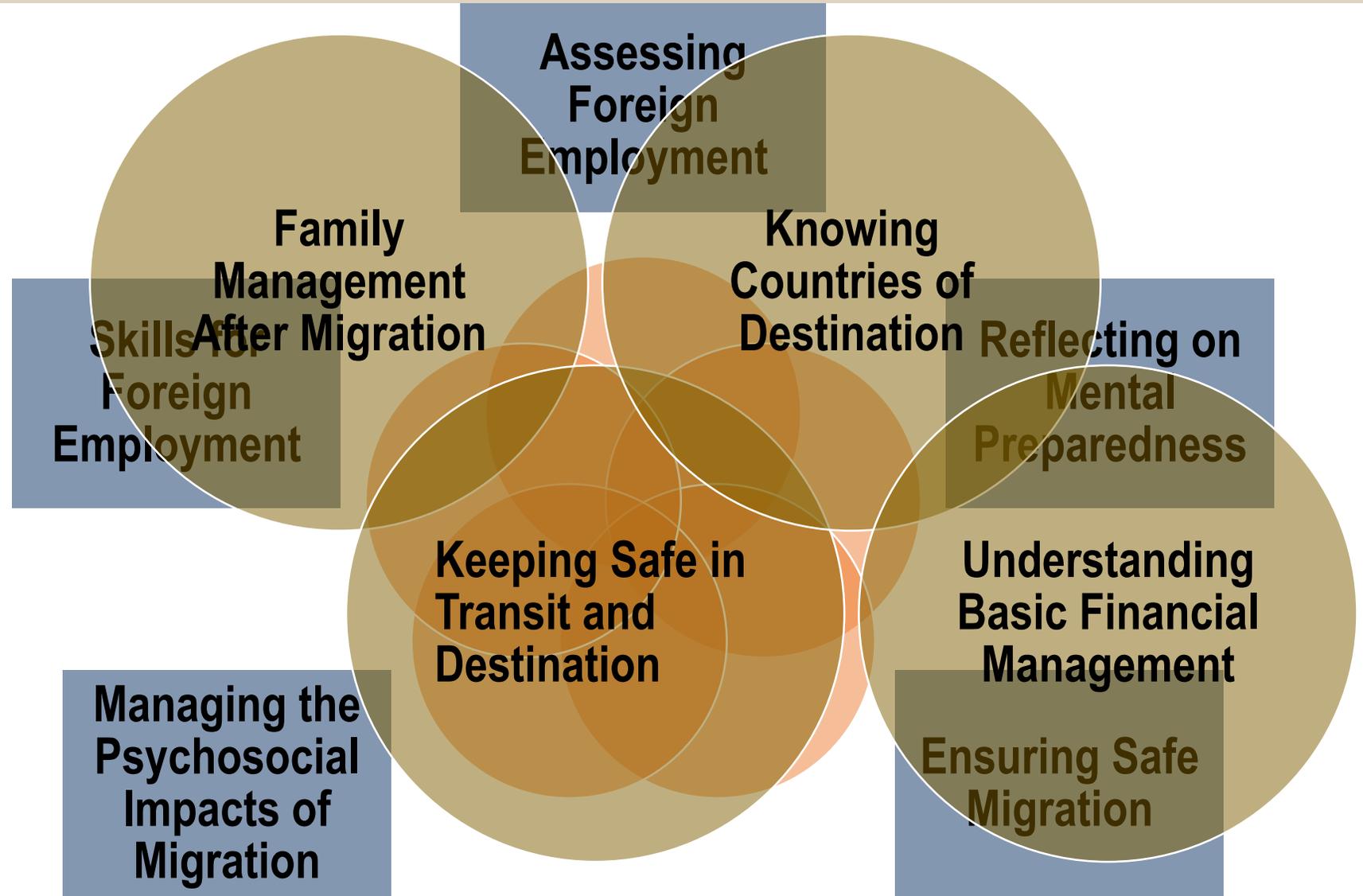
# The CIOP Toolkit | Regional Guides



- Proposed recommended detailed modules across PEO, PDO and PAO, designed to be streamlined across one another
- Guidance for Orientation Trainers as well as Programme Owners
- Key components of a management system enabling the effective management of national orientation programmes

# The CIOP Toolkit | PEO Modules

## RECOMMENDED MODULES:



**Managing the Psychosocial Impacts of Migration**

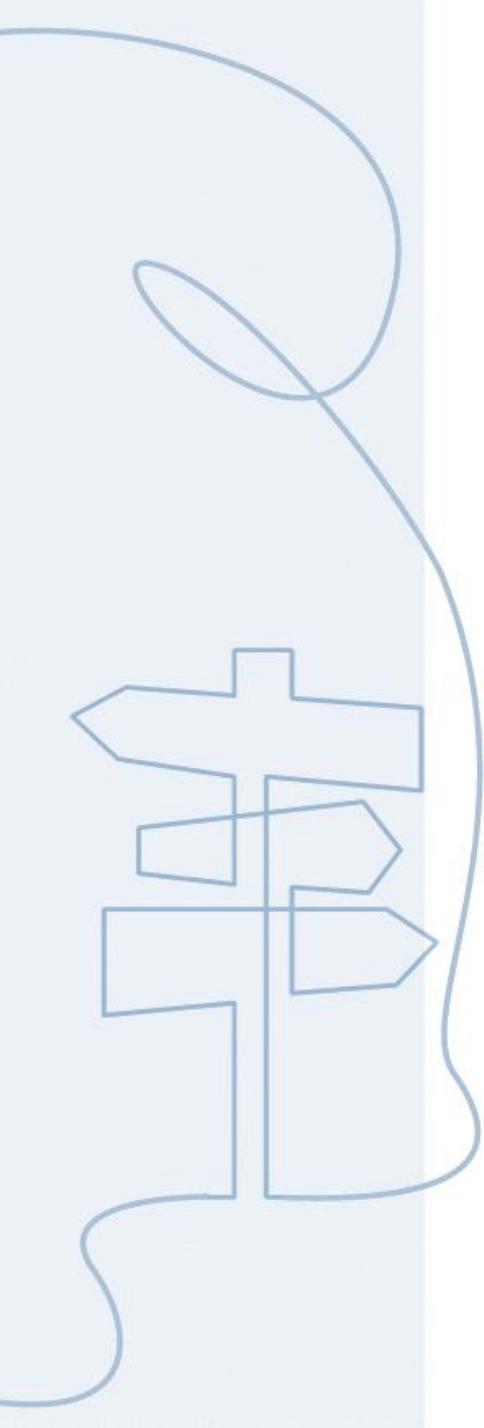
# The CIOP Toolkit | PDO Modules

## RECOMMENDED MODULES:

- 1. Understanding the Work Environment Culture and Living Conditions in CODs**
- 2. Awareness of Rights and Obligations of the Worker as per the Employment Contract and Laws of CODs**
- 3. Awareness of Human Rights and Gender Dimensions of Migration**
- 4. Remedies in Cases of Distress and Crises Situations**
- 5. Health Management while Working Abroad**
- 6. Management of Earnings and Remittances**
- 7. Travel and Security Reminders**
- 8. Reintegration of TCWs**

# The CIOP Toolkit | PAO Modules

## RECOMMENDED MODULES:



**1. Laws, Regulations and Processes of Immigration and Labour in the COD**

**3. Rights of TCWs in the COD**

**5. Safeguarding Health and Safety**

**7. Avenues of Assistance in the COD**

**2. Workplace Policy and Duties of TCWs**

**4. Living and Adapting in the COD**

**6. Financial Management**

# Piloting CIOP | Partner Countries



Bangladesh



60 Commercial drivers from Bangladesh



Saudi Arabia



Philippines



60 Hospitality workers from the Philippines



United Arab Emirates



Sri Lanka



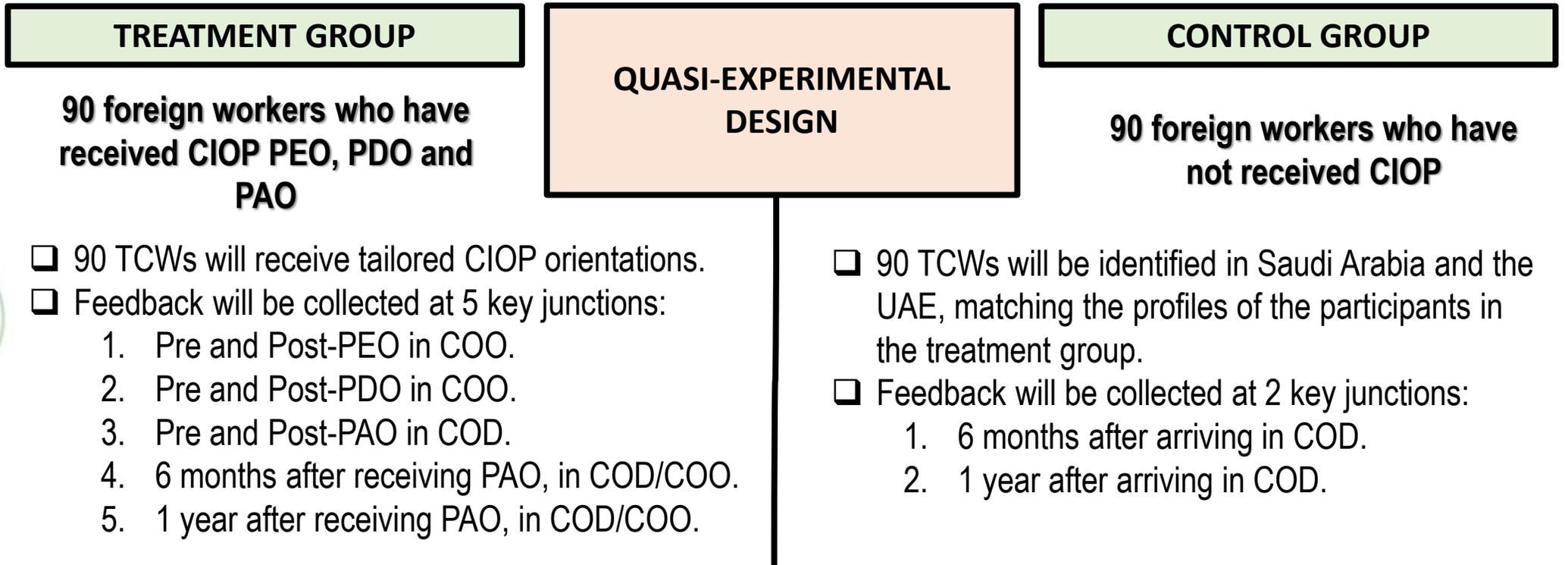
60 Hospitality workers from Sri Lanka



United Arab Emirates

# Piloting CIOP | Overview

**Objective:** Establish the extent to which CIOP strengthens labour market integration, protection of temporary contractual workers and capacities to navigation life and work abroad.



# Piloting CIOP | Resources

**Section 1:** introduction to CIOP and key principles

**Annexes** include the Logframe, Result Monitoring Framework, all monitoring tools and a full Information Management System

**Section 2:** description and implementation process of the pilot.

## Full MEAL and Pilot Implementation Guide

...facilitate a harmonized CIOP implementation and performance monitoring, evaluation and accountability tracking

**Section 6:** approach to carrying out a post-implementation assessment

...guide project learning and reflection to maximize learning and improvement

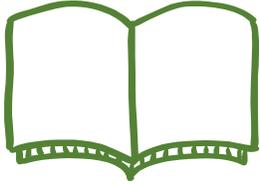
**Section 3:** CIOP MEAL approach including Theory of Change, Results Monitoring Framework and approach towards sustainability and gender mainstreaming.

...resource in replicating this model in other corridors or scaling up to other industries

**Section 5:** recommendations of roles and responsibilities, capacity building as well as the data quality and management strategy.

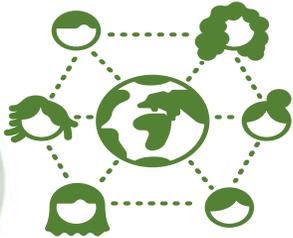
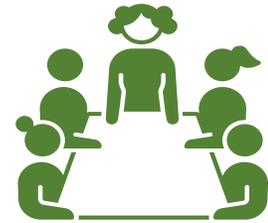
**Section 4:** description of implementation of the different pilot components along with types of monitoring that needs to be undertaken

# Piloting CIOP | Process



Eight country-specific & industry-specific **Trainers' Manuals** for PEO, PDO and PAO for Bangladesh, the Philippines, Saudi Arabia, Sri Lanka and the UAE.

50 Master Trainers capacitated to deliver and manage PEO, PDO and PAO in the pilot partner countries



Pilot CIOP sessions in the partner countries with prospective and current foreign workers

At 3 junctions (over a period of 1 year), collect feedback from both groups of participants



Full evaluation report on the impacts (short, medium and longer-term) of CIOP on the navigational capacities of foreign workers.

# The CIOP Toolkit | Trainers Manual and Training Material



- Trainers' Manuals for PEO, PDO and PAO
- Thematic Information & Preparations | Session Plan and Guide | Training Materials
  - All relevant orientation material and handouts
  - Guidance and information to train other Master Trainers
  - Monitoring, evaluation, accountability and learning

# COVID-19 and Operational Health Guidelines

What is the role of trainers and facilitators in orientation?

How do you prepare a COVID-19 response plan? How do you align it with national regulations and procedures?

How can technology facilitate?

How does the venue need to be set up for an orientation session?

What COVID-19 information needs to be delivered to participants?

How do you prepare for orientation during a pandemic?

How do you carry out an orientation safely safeguarding the health of all?

How do you carry out an orientation safely safeguarding the health of all?



# Benefits of the CIOP Approach

